



Children's Party Terms & Conditions

- Receipt of the terms and conditions contained in this document constitutes your agreement to these terms and conditions. Throughout these terms you are also referred to as "the Hirer".

Bookings

□ Family Life is open for children's parties on Saturdays and Sundays during the following times: 10-11.30am, 12.30-2.00pm and 3.00-4.30pm. Additional 30 mins is allowed for all parties, this is considered a 'grace' period. Of course, alternative times and days may be negotiated with Family Life Pty Ltd.

□ A 50% deposit is required to confirm your booking. The additional 50% and any additional expenses incurred are immediately payable upon party conclusion. Invoices for payment will be sent to the Hirer online.

□ Confirmation of tentative bookings must be made within 14 days of the function date. Failure to confirm a tentative booking may result in the booking being cancelled. Confirmation of the booking occurs upon receipt of a 50% deposit.

□ Family Life can hold up to 40 children, although ideal maximum size is 25-30 children. Confirmation of the number of children attending the function shall be provided to Family Life at 5 working days prior to commencement of the function. Where actual numbers of children are not reasonably able to be ascertained, an estimate shall be provided.

Entertainment

□ Our entertainers are fully trained actors, we have designed our very own show that can only be seen at Family Life. We have a range of themes starting with Fairies, Pirates, Clowns, Princesses, and Magicians.

□ Performers that do not use live animals prices are subject to packages, however if the entertainer uses live animals the prices vary according to the style of entertainment.

□ All shows include the following, the show begins 15 minutes from the scheduled booking time:

- A musical performance designed around the theme, this is very interactive and engaging that runs for 45 minutes followed through with:
- Dancing
- Games

- Face-painting &
- Building your favourite balloon animal.

Staff

The standard birthday packages includes one additional party assistant to help with hospitality duties including serving of food and beverages.

If you require more staff to cater for adults guests and assist with additional duties contact management to coordinate more staff for your function. This will be charged at an hourly rate of \$25.00 plus gst, with a minimum of 3 hours.

Catering Numbers

The number of people attending your celebration needs to be in writing 7 working days before the party including full payment.

Catering orders for adults need to be sent in writing 7 days before the party, however if you know your exact catering requirements our team can put together an itemised quotation for you based on your order. This account can be paid in-full prior to your party.

Cancellations

Cancellations will incur a 100% cancellation fee if cancelled within 4 weeks of the function date. More than 14 days will incur no fee.

In the event of an alternative date and time being agreed by both parties, the deposit paid will be retained by Family Life and applied to the alternate booking.

Arrivals

Guests are required to arrive no early then the booking time. Please keep in-mind that shows will start 15 minutes after the scheduled time.

Responsibility for Children & Guests

The wellbeing of children and guests attending the Family Life is the responsibility of the Hirer and parents/adults of children attending the function. wishing to stay. Prams and strollers will fit within venue responsibility of the Hirer to advise guests of the limited space within the room.

Children of under 3 years of age must have a guardian or parent stay with them throughout the duration of the party.

Note that for parents wishing to drop off their children, Family Life is conveniently located nearby to local cafes and Prahran Market.

Children must be escorted to toilets by Family Life host or a responsible adult as designated by the Hirer.

Catering

Management of children's allergies is the responsibility of the Hirer of The Party Room for Kids.

Parents of children with allergies must stay during the party duration.

Security

The Party Room for Kids accepts no responsibility or liability for any loss or damage to any person, equipment or merchandise left on the premises prior to, during or after the function. The

Hirer indemnifies The Party Room for Kids against any such claim, action, loss or damage.

Damage to The Party Room for Kids

Any damage to the Family Life venue equipment, styling/decorations and facilities needs to be paid by the Hirer in full at the conclusion of the function.

Smoking

Family Life is a non smoking venue. Family Life reserves the right to remove persons from the room and or close down the function if smoking occurs within the premises.

Thank you for your interest in Family Life Pty Ltd

We look forward to seeing you there.

www.familylifehome.com.au